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Please help us to meet your needs better by filling in this short questionnaire and returning it with your order (please don't detach it from the order form, otherwise we won't know who sent it!).

If you'd rather do it online, or are not returning the form at this time, please complete our web version at [www.surveymonkey.com/s/W9CM6X5](http://www.surveymonkey.com/s/W9CM6X5)

1. Do you order from CPAG ...

- For your personal use as a private individual
- On behalf of an organisation where you work or volunteer
- Other (please state) \_\_\_\_\_

2. If for your personal use, is it in connection with a claim for benefits/tax credits – either yours or someone else's?

- Yes       No

3. What sector(s) do you/your organisation belong to (if applicable)?

|  |  |  |
|--|--|--|
| <p><b>Individual:</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Benefit claimant</li> <li><input type="checkbox"/> Student</li> <li><input type="checkbox"/> Freelance/self employed</li> <li><input type="checkbox"/> Other _____</li> </ul> <p><b>Local Authority department:</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Children's Services</li> <li><input type="checkbox"/> Housing</li> <li><input type="checkbox"/> Revenues/Benefits</li> <li><input type="checkbox"/> Advice shop/welfare rights unit or similar</li> <li><input type="checkbox"/> Social work</li> <li><input type="checkbox"/> Finance</li> <li><input type="checkbox"/> Legal</li> <li><input type="checkbox"/> Other _____</li> </ul> <p><b>Legal:</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Solicitors</li> <li><input type="checkbox"/> Barristers</li> <li><input type="checkbox"/> Paralegals</li> <li><input type="checkbox"/> Law Centres</li> </ul> <p><b>Other</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Faith group/religious org.</li> <li><input type="checkbox"/> Housing Association</li> <li><input type="checkbox"/> Library</li> <li><input type="checkbox"/> Commercial organisation</li> <li><input type="checkbox"/> Outsourcing partner/company</li> </ul> | <p><b>Health/Social Care</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Social worker</li> <li><input type="checkbox"/> General practitioner</li> <li><input type="checkbox"/> Community practitioner/health visitor</li> <li><input type="checkbox"/> Hospice</li> <li><input type="checkbox"/> Hospital</li> <li><input type="checkbox"/> Other _____</li> </ul> <p><b>Advice:</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Citizens Advice Bureau</li> <li><input type="checkbox"/> Independent Advice Centre</li> <li><input type="checkbox"/> Other _____</li> </ul> <p><b>Civil Service:</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Jobcentres</li> <li><input type="checkbox"/> Prison</li> <li><input type="checkbox"/> Probation Service</li> <li><input type="checkbox"/> Police</li> <li><input type="checkbox"/> Tribunal</li> <li><input type="checkbox"/> Scottish Government</li> <li><input type="checkbox"/> Welsh Assembly</li> <li><input type="checkbox"/> NI Assembly</li> </ul> <p><b>Voluntary:</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Children/family charity</li> <li><input type="checkbox"/> Other charity/voluntary org</li> <li><input type="checkbox"/> Voluntary sector infrastructure organisation</li> <li><input type="checkbox"/> Grant giving trust</li> <li><input type="checkbox"/> Policy org/think tank</li> </ul> | <p><b>Education:</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> School – primary</li> <li><input type="checkbox"/> School – secondary</li> <li><input type="checkbox"/> College/FE institution</li> <li><input type="checkbox"/> University/HE institution</li> <li><input type="checkbox"/> Adult Education</li> <li><input type="checkbox"/> Student Union</li> </ul> <p><b>Children's/Youth services:</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Sure Start/children's centres</li> <li><input type="checkbox"/> Family Information Service</li> <li><input type="checkbox"/> Connexions service</li> <li><input type="checkbox"/> Youth offending team</li> </ul> <p><b>Funding body:</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Grant giving trust</li> <li><input type="checkbox"/> Central government</li> <li><input type="checkbox"/> Local government</li> <li><input type="checkbox"/> Corporate</li> <li><input type="checkbox"/> Trade union</li> </ul> <p><b>Parliamentarians:</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> MP</li> <li><input type="checkbox"/> Member of House of Lords</li> <li><input type="checkbox"/> MEP</li> <li><input type="checkbox"/> MSP</li> <li><input type="checkbox"/> Welsh Assembly Member</li> <li><input type="checkbox"/> N Ireland Assembly Member</li> </ul> <p><b>Other (not covered above):</b><br/>_____ <b>P.T.O</b></p> |
|--|--|--|

4. Please indicate which topics are of interest to you, and/or which client groups are serviced or benefited by you/your organisation (tick as many boxes as apply):

|  |   |
|--|---|
| <input type="checkbox"/> children generally<br><input type="checkbox"/> early years aged 0-4<br><input type="checkbox"/> disabled children<br><input type="checkbox"/> children in large families<br><input type="checkbox"/> looked after children<br><input type="checkbox"/> children in kinship care<br><input type="checkbox"/> care leavers<br><input type="checkbox"/> young people aged 16-25<br><input type="checkbox"/> students<br><input type="checkbox"/> people of working age<br><input type="checkbox"/> people of pension age<br><input type="checkbox"/> Black and minority ethnic people<br><input type="checkbox"/> Gypsies/Travellers<br><input type="checkbox"/> women<br><input type="checkbox"/> carers<br><input type="checkbox"/> lone parents<br><input type="checkbox"/> migrants<br><input type="checkbox"/> asylum seekers<br><input type="checkbox"/> families of prisoners<br><input type="checkbox"/> people moving into work | <input type="checkbox"/> anti-poverty campaigning<br><input type="checkbox"/> benefit administration<br><input type="checkbox"/> care system<br><input type="checkbox"/> child poverty<br><input type="checkbox"/> child support<br><input type="checkbox"/> debt<br><input type="checkbox"/> disability<br><input type="checkbox"/> education<br><input type="checkbox"/> financial inclusion<br><input type="checkbox"/> fuel poverty<br><input type="checkbox"/> homelessness<br><input type="checkbox"/> housing<br><input type="checkbox"/> low pay<br><input type="checkbox"/> migration<br><input type="checkbox"/> poverty generally<br><input type="checkbox"/> tax credits<br><input type="checkbox"/> tax reform/redistribution<br><input type="checkbox"/> universal credit<br><input type="checkbox"/> welfare benefits<br><input type="checkbox"/> welfare reform<br><input type="checkbox"/> welfare to work |
|--|---|

**Other** – do you have information needs/interests not covered above? If so please let us know...

**5. E-bulletins** - would you like to be kept in touch by email on any of these topics?

- |  |   |
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Thank you for completing this questionnaire. The information you have provided will be held on our database, where it will only be used by CPAG and not passed on to any third party.